

**McKesson Information Solutions**

Medical Imaging Group  
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August 19, 2008

Jim Heaton  
VOX Wireless Inc.  
36 Glengowan Road  
Toronto ON M4N 1E8

Re: VOX Wireless

Dear Jim,

McKesson Medical Imaging Group, a subsidiary of McKesson Information Solution, is a fast growing business unit providing turnkey radiology and cardiology imaging solutions to healthcare providers. A newly formed department within the Medical Imaging Group recently needed a solution for tracking customer issues, marketing campaigns and customer activities. MS CRM was chosen as the preferred solution but a partner was needed for its implementation. And this is where VOX Wireless came in.

We had heard of their implementation methodologies at a seminar and had been impressed. In our initial meetings with Mark Hughes these methodologies were again reiterated and our expectations were high, but we were also somewhat skeptical. However once the project started our skepticism evaporated quickly as the project clicked along like clockwork.

VOX Wireless provided the appropriate level of leadership particularly during the discovery phase but also throughout the whole implementation. They carefully listened to our needs and helped us work through process workflow. The project deliverables were implemented as promised, on time and on budget and we are very pleased with the final solution. The professionalism displayed by the VOX Wireless team was exemplary and we consider them a long-term partner in our ongoing business process improvement initiatives.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Antturi".

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Paul Antturi  
Manager, Information Systems  
McKesson Medical Imaging Group